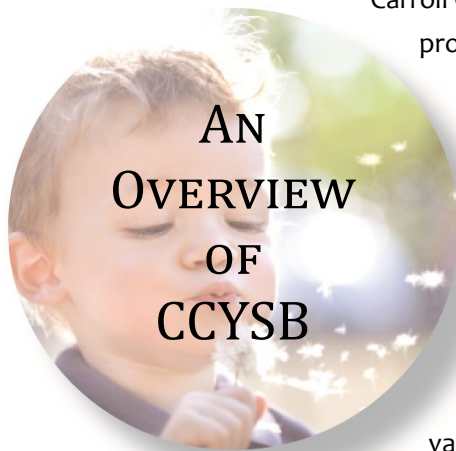


CARROLL COUNTY YOUTH SERVICE BUREAU

FY2020 ANNUAL REPORT



"It Starts With the Heart."



Carroll County Youth Service Bureau is an outpatient behavioral health clinic providing mental health and substance use services. We are licensed by the Department of Health and Mental Hygiene (DHMH), accredited by the Council for the Accreditation for Rehabilitative Facilities (CARF) and certified by the Department of Juvenile Services (DJS). Carroll County Youth Service Bureau has provided outpatient services in Carroll County since 1972 and has grown into a multi-disciplinary behavioral health practice that offers a continuum of outpatient treatment options. Therapists utilize a family-systems approach that incorporates the child, adult, and family within their community and recognizes and values their impact on one another. This approach reinforces individual and family strengths, addresses identified needs, and utilizes community resources.

A HEARTFELT MESSAGE FROM THE PRESIDENT & DIRECTOR

Dear Friends of the Carroll County Youth Service Bureau:

In one short year, we will enter our golden year of operation, and none of our cumulated experiences could have prepared us for the last half of this fiscal year. It has been and still is, simply hard.

Maybe in some small way, our agency's core principles provided some solid base from which to begin the journey into this uncharted territory: our mission of helping others no matter the difficulty of the circumstance, our commitment to clients, families, and community, our desire to maintain positive relationships with our partner agencies, our strong work ethic, our willingness to ask for help, and our focus on teamwork. I want to believe that in some way, the values we hold close guided our way.

While issues regarding the pandemic consumed many of our thoughts, we remain focused on our clients' immediate needs. We saw, and continue to see the demand for services increase as our neighbors and friends struggle with depression and anxiety, maybe for the first time in their lives. The respect and care for the people we serve, our dedicated staff, our active and dedicated board, our agency's positive culture, and our commitment to Carroll residents remain a strong focus.

Throughout this past year, our community partners, local businesses, government agencies, local foundations, and individuals worked together to provide untold benefits to people in great need. The volunteerism, caring, and financial support that occurred, and continues, is quite remarkable. Our county proves, once again, to be a resilient, active, and benevolent community, and we are so very proud to call Carroll home.

With thanks and warm regards,

Richard Simmons, Board President

Lynn Davis, Executive Director



CONTINUUM OF COMMUNITY BASED SERVICES

Outpatient Mental Health Clinic for Children, Adolescents & Adults

Outpatient services include: individual therapy, consultations, family therapy, medication management, Information and referral, psychiatric evaluations, group therapy, psychosocial evaluations, and liaison with school and local service agencies.

Substance Use Disorder Services

CCYSB provides a full-range of assessment and treatment services to meet the needs of individuals and families experiencing the negative impact of addiction. Our objective is to offer comprehensive services with the goal of intervention, education, treatment and recovery of substance use and/or dependence.

Psychiatric Services

CCYSB offers psychiatric services (evaluation and medication management) to clients who receive psychotherapy services within the Clinic, Family Preservation, and the Assertive Community Treatment (ACT) program. These medical services are provided by licensed psychiatrists and psychiatric nurse practitioners.

Connecting Youth in Carroll County

In Carroll County, there are approximately 1,300 youth between the ages of 16 and 24 who are not in school, not employed, and who may be homeless. CCYSB, along with Human Services Programs (HSP) and the Carroll County Business and Employment Resource Center (BERC) are partnering to provide a coordinated County-wide approach to re-engage Opportunity Youth and reduce youth homelessness.



Elementary School Intervention Program

CCYSB provides services to elementary students who are struggling with challenging emotions and behavior. These students may have spoken of suicide and/or self-harm but do not present as an immediate risk. They may have significant mental health concerns or difficult family situations which impact their school experience and behavior. Previous efforts to support parents or guardians in addressing the child's needs may not have been successful. School staff may report that without outside intervention, the student's needs are greater than they are able to accommodate in the school setting.

E-SMART Program

E-SMART serves Carroll County families with children ages 0-8 who have behavioral, developmental, and/or social/emotional concerns. This early-intervention program addresses behavioral health issues and has a significant and positive impact on a child's ability to bond with family, do better in school, and adjust well socially. E-SMART will work with the family to find the services that help a child function better at home, in school, in the community, and throughout life. CCYSB, in partnership with several other local agencies, provides mental health services and assessment services for this program.

Family Engagement Program (FEP)

CCYSB, in partnership with Carroll County Department of Juvenile Services (DJS) and Carroll County Local Management Board (LMB), provides behavioral health case management services for youth and their families at risk of involvement (or who are currently involved in) Maryland's Department of Juvenile Services. FEP staff assesses the youth and family's needs and facilitates linkages to services in the community. The main goal of this program is to divert youth with behavioral health concerns from involvement, or further involvement in DJS.

Family Preservation and Safe & Stable Programs

The Family Preservation (FP) and Safe & Stable Family Preservation programs are short-term, home-based programs that provide therapies designed to preserve and improve family relationships and prevent out-of-home placement for children. Goals of the programs include: prevention of children from entering into foster care, successful transition of children returning home from foster care, and in some cases, the coordinated move of children into secure, permanent family settings.

Interactive Group Therapy

This program focuses on a variety of problems and issues relevant to adolescents: family, peer, school and community. This treatment uses action-based methods to assist adolescents in improving communication, skills and other barriers to healthy living. This program serves at-risk youth 14-18 years old. Some youth are currently involved with Carroll County Department of Juvenile Services and/or enrolled in Carroll Hospital Center's Partial Hospitalization Program.

Continued on the next page.



CONTINUUM OF COMMUNITY BASED SERVICES (CONTINUED)

Graduate and Undergraduate Internship Training Program

This program provides intensive training, supervision, and on-the-job experience to master's-level clinical interns and undergraduate students. Interns come from the University of Maryland School of Social Work, Towson University, McDaniel College, Hood College, University of Pennsylvania, Morgan State University, Johns Hopkins University, and several on-line university programs.

Suicide/Self-Injury Intervention and Violence Assessment Programs

During school hours, an on-call therapist provides clinical assessment services for Carroll County Public School students at risk of suicide or self-harm. Our Violence Assessment Program is also a partnership with Carroll County Public Schools for students following a suspension for serious threats or acts of violence. Services includes an interview with child and parent, verbal recommendations to the principal, followed by a written report and recommendations to the principal, parents, and CCPS Pupil Services Department.



Evidence-Based Interventions Improves Outcomes

The use of evidence-based interventions aligns with our vision to be the foremost mental health provider for youth, adults and families in Carroll County by providing innovative, culturally sensitive, and highly-effective treatment.

CCYSB's four treatments which are evidence-based models requiring fidelity to the model are:

- **Assertive Community Treatment (ACT)**

The Assertive Community Treatment (ACT) program is a critical service for treating individuals who have the most serious and persistent mental health concerns. The ACT team staff are experienced in

psychiatry, psychology, nursing, social work, and substance use treatment. In addition to therapeutic and medical concerns, the team often addresses issues of everyday life: food, budgeting, housing and employment concerns. ACT team members work with clients in their homes, neighborhoods, and community locations; providing crisis management 24 hours a day, 7 days a week.

- **Brief Strategic Family Therapy (BSFT)**

This program is a short-term, problem-focused, evidence-based model which serves youth 6-18 years-old and involves the entire family in the counseling process. BSFT targets children with conduct problems, problematic family relationships, substance use, delinquency, aggressive & violent behavior, risky sexual behavior, and anti-social peer involvement. BSFT focuses on problematic interactions within the family, replacing them with healthier interactions. BSFT is endorsed as a model program by the Office of Juvenile Justice and Delinquency Prevention (OJJDP) and the Substance Abuse and Mental Health Administration (SAMHSA).

- **Dialectical Behavior Therapy (DBT)**

Dialectical Behavior Therapy is an evidence-based, cognitive behavioral treatment originally developed to treat chronic suicidal ideation, self-harm behaviors and traits of Borderline Personality Disorder. The treatment model has proven effective in treating other complex, and challenging disorders such as substance dependence, depression, and post-traumatic stress disorder [PTSD].

- **Parent Child Interactive Therapy (PCIT)**

This program is an empirically-supported treatment for young children (ages 1-7) with disruptive behaviors. Developed by Shelia Eyeberg at the University of Florida, PCIT integrates concepts from social learning theory, traditional play therapy, and attachment theory to enhance the parent-child relationship, increase children's pro-social behaviors, and increase the parent's behavior-management skills.

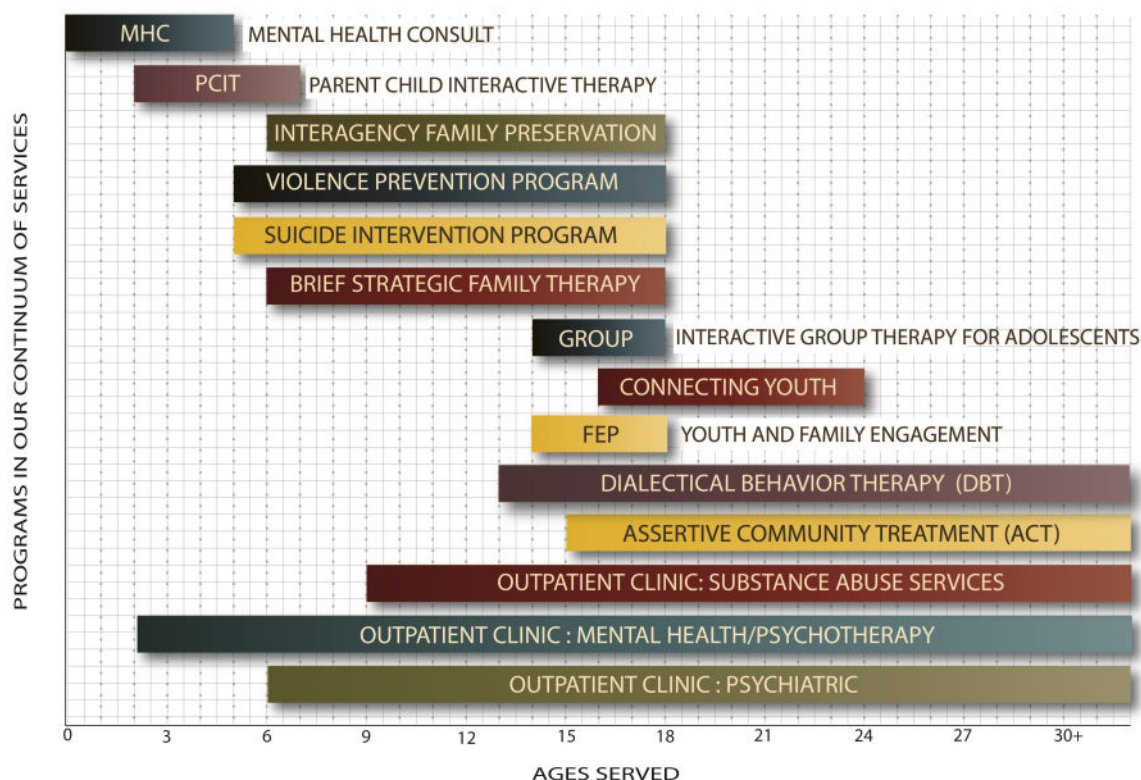
Please visit our website at www.CCYSB.org for more detailed descriptions, additional programs and contact information.



Above, CCYSB Board Members Arron Pierce (left) and Brian DeLeonardo, Esq. (right).



CONTINUUM OF SERVICES BY AGE



PARTNERS IN PROVIDING SERVICE

CCYSB embraces a collaborative approach to mental health and substance use treatment that emphasizes community partnerships. In an effort to meet the multiple needs of children and families, working with other local and state agencies is essential.

Boys & Girls Club of Westminster
 Business & Employment Resource Center
 Carroll Citizens for Racial Equality
 Carroll County Bureau of Prevention, Wellness and Recovery
 Carroll County Commissioners
 Carroll County Community Mediation Center
 Carroll County Department of Citizen Services
 Carroll County Department of Juvenile Services
 Carroll County Department of Social Services
 Carroll County Health Department
 Carroll County Grants Office
 Carroll County Local Management Board
 Carroll County Public Schools

Carroll County Department of Rehabilitation Services
 Carroll County State's Attorneys Office
 Carroll Hospital Center
 Family & Children's Services
 Governor's Office for Crime, Youth, and Victim Services
 Governor's Office of Crime Control and Prevention
 Human Services Programs of Carroll County
 Maryland Assoc. of Youth Service Bureaus
 Maryland Department of Health and Mental Hygiene
 Maryland Department of Human Resources
 Maryland State Police
 McDaniel College

Medical Community/Primary Care Physicians
 National Association of Social Workers
 Partnership for a Healthier Carroll County
 Silver Oak Academy
 Towson University
 United Way of Central Maryland
 University of Maryland Baltimore County
 University of Maryland School of Social Work



YOUTH SUICIDE PREVENTION PROGRAM

Pain is real. But so is hope.

Talking about suicide is uncomfortable and scary. Youth often turn to friends for help, but peers often don't know what to say or do. There is no single event or cause for suicide, so there is more than one way to provide support.

Suicide often occurs when an individual experiences stressors or health issues in a way that creates an overwhelming sense of hopelessness that makes them feel desperate and disconnected from others.

Our goal is to enhance the partnerships between CCYSB and community agencies to strengthen suicide prevention efforts by creating a greater sense of connectedness and support for individuals through outreach, advocacy, intervention, treatment, and recovery.

Our program is committed to:

Community Outreach:

- ♦ Providing psychoeducational presentations for youth of all ages about recognizing and responding to warning signs of suicide.
- ♦ Offering Parent/Caregiver workshops to help parents/caregivers understand the warning signs, and effective ways to talk to their children about suicide and depression.
- ♦ Attending community events for youth education – providing resources and referral information.

Advocacy:

- ♦ Working with the community & the American Foundation for Suicide Prevention (AFSP) to decrease the stigma associated with mental health issues and begin conversations about getting help and moving forward.
- ♦ Services are designed to promote and celebrate diversity (race/culture, LGBTQ+ community) and can be personalized to focus on the specific needs of your association.

Intervention:

- ♦ Through a long-term partnership with CCPS, students identified by school staff are able to receive suicide-risk assessments from trained clinicians.
- ♦ Providing intervention for youth at risk of



suicide and responding to the needs of youth and families in crisis by offering clinical services and connection with crisis resources as part of a community-based triaging system.

~ RESOURCES ~

National Hotline: 1-800-273-8255

En español: 1-888-628-9454

Crisis Text Line: 741-741

Maryland Helpline: dial 211, Press 1

Text your Zip Code to 898-211

211md.org

Mobile Crisis: 410-952-9552

Please contact CCYSB for more local resources.

To request a presentation or consultation about our services, please contact:

Rachel Greenberg, LCPC
443-244-8641 or rgreenberg@ccysb.org
or Kaitlin Widerman, LCPC
443-244-8692 or kwiderman@ccysb.org



BIDDING A FOND FAREWELL

Gary Honeman, LCSW-C, Assistant Director and Intern Program Director

Gary joined CCYSB in October of 1990 with experience in school-based and residential counseling. Gary proved himself an expert clinician and a critical part of our administrative team. *We are thrilled that Gary made CCYSB his professional home for 30 years!* Gary continued to provide therapy throughout his career and continues in private practice today.

Gary soon discovered that his love of teaching, coupled with the value of increased services to our community, were the perfect incentives to build an intern training program. The intern program is meaningfully influenced by Gary's optimistic outlook: Gary counsels, teaches, and lives his life, focusing on strengths and positivity; he is genuinely a glass-half-full guy. When Gary's interns struggled in their work with challenging clients, Gary's positivity re-framed their clinical struggles to "Grist for the Mill," or "from this, we learn." Last Spring in readiness for retirement, Gary's wife, Mary, took the picture seen above out at Union Mills "Grist Mill."



Gary's encouraging influence, knowledge, skills, and remarkable presence in the agency will be missed by all.



Photos: The photos on this page represent some of the many things Gary holds dear to his heart—including his love of running, teddy bears, and his devotion to friends and family.



YSB BOARD OF DIRECTORS



Photo taken during a recent Zoom call Board Meeting.

Our Board Members who volunteered both last and this year:

Joyce Agatone, LCSW-E, Emily Bollinger Miller, Lynn Davis, LCPC, Brian DeLeonardo, Esq., Amy Feldman, Esq., Gary Honeman, LCSW-C (ret.), Rose Lambert, CPA, Jodi Lupco, Ed O'Meally, Esq., Aaron Pierce, Steve Powell, Patrick Scheper, Richard Simmons, Judy Stull (ret.) and Jessica Todd.

CCYSB is governed by a volunteer Board of Directors. These talented board members serve as advisers, decision makers, problem solvers, and advocates for CCYSB. It should be noted that they contribute countless hours in meetings and throughout our community, advocating for our non-profit organization.

Our agency benefits every day from the dedicated energies and time devoted by the members of our board. **Thank you for all that you do!**

Special Thanks to retired Board Chair, Dick Simmons

Dick joined CCYSB's Board of Directors in March of 2006. Dick provided exceptional skills as a candidate for board membership. Dick's professional career, and his life, was laser-focused on helping children and families. During his career with Carroll County Public Schools (CCPS), many child-focused partnerships formed between CCYSB and CCPS, many with thoughtful ideas and just a shake of the hand. Dick proved to be an advocate for CCYSB and the work we do, a dedicated and insightful board member and chair, and a trusted colleague to our staff. Dick continues on the board as past chair for one additional year, sharing his knowledge and expertise with our new board chair.



Above: Dick Simmons and his wife, Marge.

A VERY SPECIAL PARTNERSHIP



Above: Some members of the Keller Williams Legacy West team.

Throughout the years, our friends at the Keller Williams Legacy West team, located in Westminster, contact CCYSB to see if our clients and therapists have any current needs, from back-to-school supplies, to games and tools for therapy sessions, to even basic materials, such as food and personal hygiene supplies for families. RED Day, which stands for Renew, Energize and Donate, is Keller Williams' annual day of service. Each year on the second Thursday of May, Keller Williams offices from around the globe celebrate RED Day as a part of their legacy worth leaving.

Our agency is so very grateful for Keller Williams' generosity over the past few years... their team always goes above and beyond!



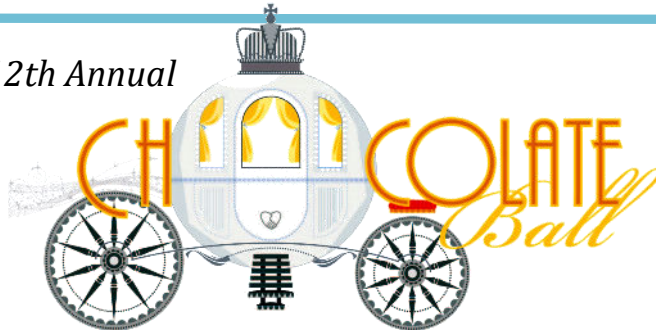
OUR SIGNATURE FUNDRAISING EVENT

The 12th Annual

Our annual fundraising event was generously sponsored

by Kairos Wealth Advisors of Raymond James & Associates and held on Saturday, February 1st, 2020 at the Portico of St. John in Westminster. Approximately 300 guests filled the stunning "Once Upon A Time"-themed ballroom and enjoyed hors d'oeuvres, a bountiful buffet dinner by Liberatore's in Eldersburg and a gourmet chocolate dessert by JeannieBird Baking Company. Live music by The Colgan-Hirsh Band, The Magic of William Gross (see photo to the right), and a photo booth entertained attendees.

Through sponsorships, tickets, and evening sales, over **\$80,000** was collected before expenses, benefitting both Carroll County Public Schools and CCYSB. As always, we are so very grateful for the continued generosity and support from the community who make this annual event so successful for both our organizations!



Photos: A variety of our wonderful guests, supporters, and volunteers who were in attendance at our annual event.



For more information about sponsoring or supporting our agency through the Chocolate Ball, please contact Andie in our Development Office at 443-244-8139.



CORPORATE DONOR SPOTLIGHT

Shelter Systems Limited: Herald Circle Founding Partner

Established over 44 years ago by the Hikel Family, Shelter Systems Limited was founded as a family business operating in Westminster, Maryland. The combination of lean manufacturing processes and a loyal, caring workforce enables them to quickly fill the varied needs of today's builder with high-quality structural components, while focusing on the well-being of their employees and those in the community.



This past year, Shelter Systems Limited and Carroll County Youth Service Bureau celebrated the launch of their “Have a Heart” Corporate Giving Circles partnership. Shelter Systems has committed significant philanthropic support for CCYSB’s continuum of mental health and substance use services for children, adults, and families in Carroll County. Lynn Davis, CCYSB’s Executive Director, is excited about the possibilities of partnership during this difficult time for Carroll County families: “Individual, corporate, and foundation giving is integral to the stability and longevity of any non-profit. Shelter Systems’ substantial donation to CCYSB will expand our work in a significant way, not only in the provision of mental health and substance use services, but also in our fervent mission of increasing awareness and reducing stigma for people experiencing behavioral health concerns.”

Shelter Systems and CCYSB originally began their partnership seven years ago when Shelter began to utilize the services for some of their employees. Joe Hikel, President & Chief Executive Officer, Linda Hikel, Vice President & Chief Financial Officer and Lenny Mills, Vice President & Chief Operations Officer from Shelter Systems visited CCYSB for a special tour of the clinic. “Shelter Systems is so proud to support CCYSB’s positive impact on the local community. We are very impressed with their dedicated and well-trained staff, state-of-the-art facility and treatment services available,” expressed Joe Hikel.



“We are so excited for Shelter Systems to partner with CCYSB due to the vast resources and services available to the community,” Margaret Welliver, Shelter Systems Limited’s Human Resources Manager stated. Shelter Systems will also partner with CCYSB to provide employees and their families with access to education through on-site resources as well as continuing to be an ongoing community resource.

Seen Above: from left to right, Lenny Mills, Vice President & Chief Operations Officer, Jason Hikel, IT Director and Margaret Welliver, Human Resources Manager... all from Shelter Systems Ltd.



IMPROVING YOUR MENTAL HEALTH DURING ISOLATION

Amid the coronavirus pandemic we are being warned of a "second wave" of mental health problems that threatens to overrun our COVID-weakened communities.

Positive mental health is a combination of feeling good and functioning well. There are small things you can do to improve your mental health and help you cope in tough times, such as:

- **helping others.**
- finding a type of **exercise or physical activity** you enjoy (such as yoga).
- **getting good sleep.**
- **eating healthy food.**
- **connecting with others**, building and maintaining positive relationships.
- learning strategies to **manage stress.**
- having **realistic expectations** (no one is happy and positive all the time).
- learning ways to **relax** (such as meditation).
- **counteracting negative or overcritical thinking.**
- doing **things you enjoy** and that give you a sense of accomplishment.



MAY MENTAL HEALTH AWARENESS MONTH

For the second year in a row, Carroll County Youth Service Bureau joined the Mental Health Awareness Month movement through a month-long Campaign to raise awareness, educate, and lessen stigma about mental illnesses. Due to the coronavirus pandemic, we were unable



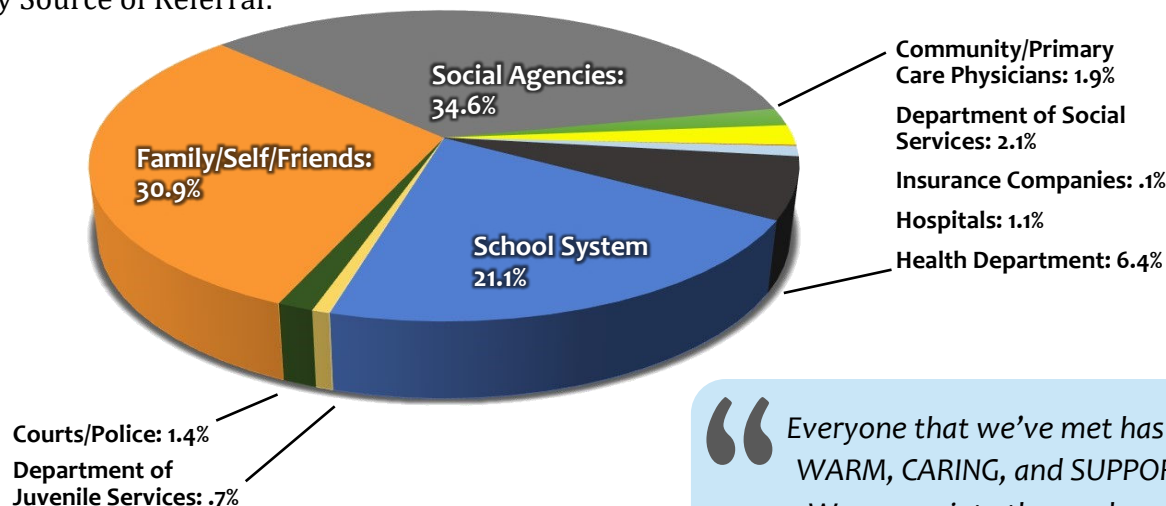
to perform the numerous on-site and in-person activities we had originally planned for this year, however, we made many efforts to both disseminate knowledge and raise funds to improve the lives of people with mental health needs throughout the Carroll County Community.

These efforts included: daily Facebook posts; sharing tips for managing stress and uncertainty during a pandemic; sharing opportunities for needed food or supplies; and video presentations created by our staff.



REQUESTS FOR SERVICES IN FY2020

New Referrals Received
by Source of Referral:



“Everyone that we’ve met has been WARM, CARING, and SUPPORTIVE. We appreciate the work you do!”
CCYSB Client

DID YOU KNOW...

CCYSB is viewed as a premier training facility for master’s-level counseling programs.



Our agency employs: psychiatrists, psychiatric nurse practitioners, licensed therapists, case managers and support staff.



We have four evidence-based programs that are proven effective by years of university-based research.

(Please read about them on page 4.)



We utilize a best-practice approach of co-occurring treatment to address mental health, substance use, and traumatic brain injury.

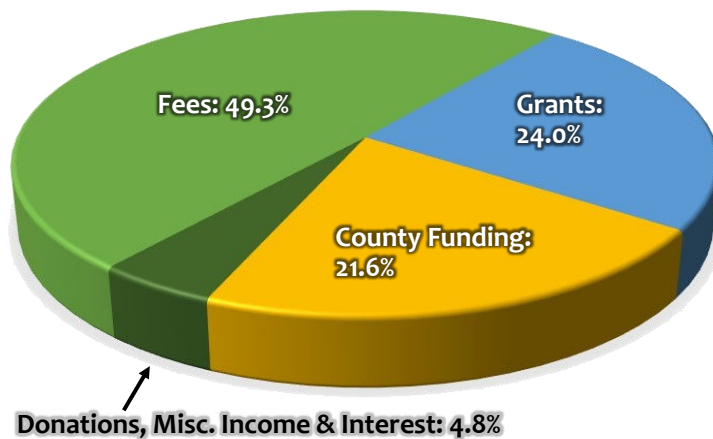


Above: Our dedicated CCYSB staff members (photo from 2019.)



REVENUE AND EXPENSES IN FY2020

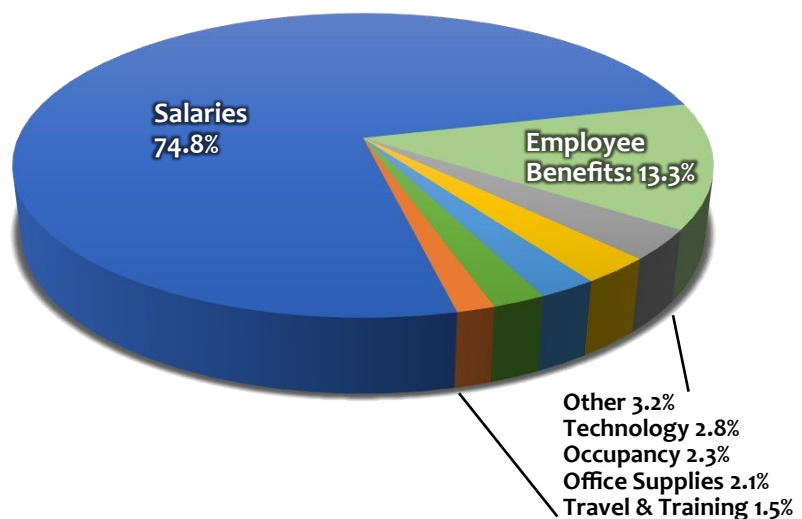
FY20 Revenue: \$4,939,277



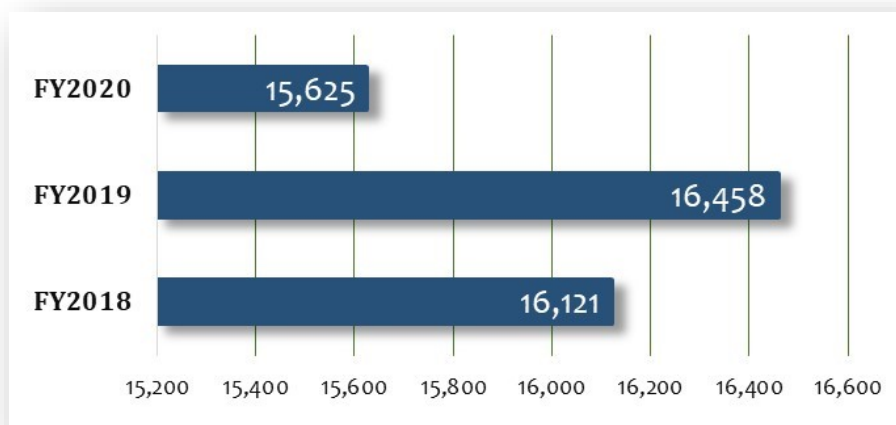
The FY20 revenue figures stated are final based on the result of a financial audit completed in February 2021. CCYSB experienced a slight 1.3% increase in revenue from FY19, however, this increase was offset by an increase of 5.8% in expenses. The area of revenue that increased significantly was donations, 80.5% increase from FY19. Fees collected continue to be the largest source of revenue at 49.3%. Grant and County funding comprise 24.0% and 21.6% respectively.

FY20 Expenses: \$4,738,881

The FY20 expense figures are final based on the result of a financial audit completed in February 2021. CCYSB had a 5.8% increase in expenses from FY19. This increase was primarily due to an increase in salaries and employee benefits. Salaries continue to be the largest expense category at 74.8% of total expenses. Employee benefits were 13.3% and technology was 2.8%.



NUMBER OF SESSIONS



Our agency experienced a slight decrease in the number of sessions we could hold during the past fiscal year due to the unexpected Covid-19 pandemic. It took our agency a few months to set up telehealth services and arrange for equipment for staff and clients.



GIVING CIRCLE PARTNERS



Very special thanks to our agency's "Have a Heart" Giving Circles 'Founding' Partners. Their support directly impacts the clients and communities we serve both today and for years to come.

Barnes-Bollinger Insurance — Fuchs North America

Kairos Wealth Advisors of Raymond James

Kiwanis Club of Westminster — Koons Westminster Toyota

Penguin Random House

Puckett & Sturgill Financial Group — Shelter Systems Ltd.

Thomas, Bennett & Hunter, Inc.

INDIVIDUAL GIVING CIRCLES PROGRAM

Carroll County Youth Service Bureau established our "Have a Heart" Giving Circles to recognize, engage, and appreciate donors responding to the behavioral health needs of our county through their support of our mission.



Patrons receive benefits which may include donor recognition, insider information about the impact of your giving, and invitations to exclusive events and tours. Most importantly, you will have the joy of knowing that through your generosity, you are making a significant impact on the health and well-being of our Carroll County community.

We will welcome you as a Giving Circles "Founding" Patron with your signed donation form and cumulative, philanthropic donations of \$500 or more by June 30th, 2021.

For more information, or to become a Patron, please contact:

MOLLY DOLAN

Director of Philanthropy

443-244-8664

mdolan@ccysb.org



OUR GENEROUS DONORS

Thank you to the individuals, companies and community groups who have supported Carroll County Youth Service Bureau during our 2020 fiscal year. Please know that your generosity has made a tremendous difference in the lives of those we serve!*

Advantage Internet Marketing, Inc.	Fuchs North America	Mr. Stephen and Mrs. Carol Nevin
American Legion Aux., Carroll Post #31	Mr. Matthew and Mrs. Jamie Gaddis	Nolly's Folly Studio
America's Charities	Mr. George and Mrs. Rosalie Giese	Mr. Gary and Mrs. Joan North
Apple Plumbing, Heating & Air, Inc.	Gorfine, Schiller, & Gardyn, P.A.	Mr. Edmund and Mrs. Dawn O'Meally
Mr. David and Mrs. Cathy Applefeld	Mr. Samuel and Mrs. Janice Greenholtz	Mr. John and Mrs. Wendie O'Meally
Mr. Andrew and Mrs. Stephanie Averett	Greentech Landscaping	Mr. Bernie and Mrs. Joan Palm
Mr. R. Wayne and Mrs. Bonnie Barnes	Mr. Jack Haden	Paulco, Inc.
Barnes-Bollinger Insurance	Mr. Charles and Mrs. Virginia Harrison	Penguin Random House
Basta Pasta Eldersburg	Mr. Wayne and Mrs. Sarah Harrison	Mr. George and Mrs. Ruth Perkins
Mr. Chris Battles and Ms. Angela Nickolas	Mr. Thomas and Mrs. Joanne Hayes	Pessin Katz Law, P.A.
Mr. Gary and Mrs. Dena Bauer	Hill Family Center YMCA	Mr. Aaron and Mrs. Laura Pierce
Mr. Frank Baylor & Mrs. Jennifer Teeter	Mr. Gary and Mrs. Mary Honeman	Pitrone, Sorkin & Jarvis Orthodontics
Mr. Philip and Mrs. Shirley Berringer	Hubbard Family Giving Fund	Mr. Terrence and Mrs. Victoria Powell
Best Western	J. Marie's Salon	Puckett & Sturgill Financial Group
Mr. Michael Billingslea and	Dr. George and Mrs. Elizabeth James	Raymond James Financial, Inc.
Mrs. Jackie Johnson	Mr. Bob and Mrs. Rebecca Jarboe	Richard A. Davis & Associates, Ltd.
Dr. Mark and Mrs. Anne Blue	Mr. Gary and Mrs. Tina Jirout	Dr. Michael Rosner
Mr. David and Mrs. Sharon Bollinger	Kairos Wealth Advisors of	Mr. Don and Mrs. Christine Rowe
Ms. Jeanne E Bond	Raymond James	Mr. Pat and Mrs. Sue Scheper
Brandenburg United Methodist Church	Mr. Dave and Mrs. Dorina Keffer	Shelter Systems Limited
Brook-Owen Real Estate	Mr. Charlie Kelly	Shipley's Fine Jewelry
Bruchey Builders, Inc.	Mr. Jeff and Mrs. Marjorie Kimble	The Honorable Haven and
Mr. Rick and Mrs. Stacy Buckley	Kite Technology Group	Mrs. Patricia Shoemaker
Mr. Thomas Butt and Mrs. Karen Von Sas	Kiwanis Club of Westminster	SIG
Mr. John and Mrs. Melinda Byrd	Mr. Bill and Mrs. Judy Klinger	Mr. Richard and Mrs. Margaret Simmons
Carroll Community College	Mr. Douglas and Mrs. Kathryn Kohler	Mr. and Mrs. Andrew Snyder
Carroll County Public Library	Koons Westminster Toyota	Sturgill & Associates LLP
Carroll Hospital	Mr. Howard and Mrs. Francis Kramer	Sykesville South Carroll Rotary Club
Carroll Occupational Health, LLC	Mr. Bill and Mrs. Rose Lambert	Terry's Tag & Title Service, LLC
Cedar Ridge Counseling Centers	Le Xanadu Salon & Day Spa	Mr. Jack and Mrs. Beth Tevis
City of Westminster, Parks & Rec. Dept.	Legacy Septic & Excavation, Inc.	Texas Roadhouse
Mr. Stuart and Mrs. Linda Crook	Liberatore's Restaurant	The Blaney Group - Keller Williams
Anonymous	Mr. Bob and Mrs. Cindy Lord	Legacy West
Davis Library, Inc.	Mr. Michael and Mrs. Jodi Lupco	The Links at Challedon
Mrs. Richard and Mrs. Lynn Davis	M&T Bank	The Velnoskey Wealth Management
Mr. David and Mrs. Donna Denison	Mason Dixon Distillery	Group of Janney Montgomery Scott, LLC
Mr. Chris and Mrs. Deborah Dugan	Mercedes Specialists, Inc.	Thomas, Bennett & Hunter, Inc.
Evapco, Inc.	Mr. Donald Mongold	Ting, Inc.
Exelon Corporation	Mr. Jim and Mrs. Laura Shriver	Mr. John Tomko Jr.
Anonymous	Mt. Airy Children's Dental Associates	Mr. Michael and Mrs. Peggy Torr
Farmers & Merchants Bank	Mrs. Karyn E. Mullen	Town & Country Auto Repair
First Financial Federal Credit Union	Mr. Douglas Myers and	Mr. Douglas and Mrs. Pam Velnoskey
Mr. David and Mrs. Janet Flora	Mrs. Ellen Finnerty Myers	Dr. and Mrs. Robert Wack
Mr. Todd and Mrs. Kelly Frager	Mr. E. Alexander and Mrs. Cynthia Myers	The Honorable Stephen and
Mr. Chris and Mrs. Susan Fronheiser	Mr. Robert and Mrs. Kelli Nelson	Mrs. Kathy Wantz
	Mr. Edward and Mrs. Karen Nevin	

*Every effort has been made to assure accuracy and include all donations to CCYSB for FY2020. We sincerely apologize for any errors, and request that you notify us of any omissions and /or incorrect information. *Donations are of \$250.00 or more and for the donation period from 7/1/2019 through 6/30/2020, including in-kind contributions.*



CARROLL COUNTY YOUTH SERVICE BUREAU

59 KATE WAGNER ROAD
WESTMINSTER, MD 21157

LOCAL: 410.848.2500

FAX: 410.876.3016

WWW.CCYSB.ORG



ADDRESS SERVICE REQUESTED



MISSION

We, Carroll County Youth Service Bureau, commit ourselves to provide a continuum of community-based mental health and substance use services for children, adults, and families in Carroll County. We use a multi-disciplinary approach to deliver prevention, intervention, and treatment services in the least restrictive and most cost-effective manner. In the true spirit of the helping profession, we are dedicated to excellence in service, innovation in programming, and responsiveness to our community.



VISION

- We will continue to be the foremost mental health and substance use provider for individuals and families of Carroll County.
- We will offer state-of-the-art treatment, while increasing the population we serve.
- We will create innovative programs to serve the community and encourage diversification of job roles for our staff.
- We will share our expertise through training, research, and continuing education.
- We will be financially sound.
- We will maintain a joyous work environment through our respect and caring for each other.

"It Starts With the Heart."

