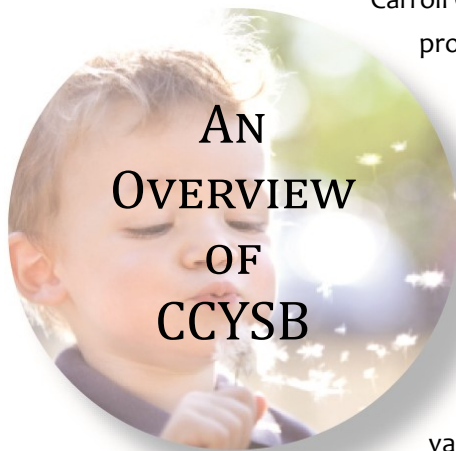


# CARROLL COUNTY YOUTH SERVICE BUREAU

## FY2019 ANNUAL REPORT



*"It Starts With the Heart."*



Carroll County Youth Service Bureau is an outpatient behavioral health clinic providing mental health and substance use services. We are licensed by the Department of Health and Mental Hygiene (DHMH), accredited by the Council for the Accreditation for Rehabilitative Facilities (CARF) and certified by the Department of Juvenile Services (DJS). Carroll County Youth Service Bureau has provided outpatient services in Carroll County since 1972 and has grown into a multi-disciplinary behavioral health practice that offers a continuum of outpatient treatment options. Therapists utilize a family-systems approach that incorporates the child, adult and family within their community and recognizes and values their impact on one another. This approach reinforces individual and family strengths, addresses identified needs, and utilizes community resources.

## A HEARTFELT MESSAGE FROM THE PRESIDENT & DIRECTOR

Dear Friends of the Carroll County Youth Service Bureau:

In reviewing the past year through the lens of our annual report, it is gratifying to reflect on the numbers of people we have helped, the number of counseling sessions provided, and the essential component: is anyone better off? In our work of treating the mental health and substance use needs of our clients, we intently focus on our clients' improvement in critical aspects of their lives. Our funders and our therapists alike know that the work to which we are committed must make positive improvements in people's lives.

Long an issue in the behavioral health world, the concern of inadequate reimbursement for services creates a formula whereby we must depend on the individual, community, and corporate sponsors to support our work. Please take a moment to read about two of our new giving circle partners: Kairos Wealth Advisors and Constellation, an Exelon Company; their partnerships extend far beyond a financial donation, and we most graciously thank them for the many gifts they share with our agency.

A significant addition to our agency, in partnership with the Carroll County Health Department, and many other community organizations, is the E-SMART program. This Early Childhood System of Care model for young children, provides early intervention and mental health services to help children improve functioning in all areas of their lives (more information on page 6).

As always, we are very grateful for the support and generosity of our State, County, local foundations, community businesses, and individual donors. The commitment of our proficient board of directors and the dedication of our skilled and compassionate staff contributes immensely to the work to which we are entrusted. We are most thankful to all our partners. Thank you.

Richard Simmons, Board President

Lynn Davis, Executive Director



# CONTINUUM OF COMMUNITY BASED SERVICES

## **Outpatient Mental Health Clinic for Children, Adolescents & Adults**

Outpatient services include: individual therapy, consultations, family therapy, medication management, information and referral, psychiatric evaluations, group therapy, psychosocial evaluations, and liaison with school and local service agencies.

## **Substance Use Disorder Services**

CCYSB provides a full-range of assessment and treatment services to meet the needs of individuals and families experiencing the negative impact of addiction. Our objective is to offer comprehensive services with the goal of intervention, education, treatment and recovery of substance use and/or dependence.

## **Psychiatric Services**

CCYSB offers psychiatric services (evaluation and medication management) to clients who are receiving psychotherapy services within the Clinic, Family Preservation, and the Assertive Community Treatment (ACT) program. These medical services are provided by licensed psychiatrists and psychiatric nurse practitioners.

## **Connecting Youth in Carroll County**

In Carroll County, there are approximately 1,700 youth between the ages of 16 and 24 who are not in school, not employed, and who may be homeless. CCYSB, along with Human Services Programs (HSP) and the Carroll County Business and Employment Resource Center (BERC) are partnering to provide a coordinated County-wide approach to re-engage Opportunity Youth and reduce youth homelessness.

## **Elementary School Intervention Program**

CCYSB provides services to elementary students who are struggling with challenging emotions and behavior. These students may have spoken of suicide and/or self-harm but do not present as an immediate risk. They may have significant mental health concerns or difficult family situations which impact their school experience and behavior. Previous efforts to support parents or guardians in addressing the child's needs may not have been successful. School staff may report that without outside intervention, the student's needs are greater than they are able to accommodate in the school setting.

## **E-SMART Program**

E-SMART serves Carroll County families with children ages 0-8 who have behavioral, developmental, and/or social/emotional concerns. This early-intervention program addresses behavioral health issues and has a significant and positive impact on a child's ability to bond with family, do better in school, and adjust well socially. E-SMART will work with the family to find the services that help a child function better at home, in school, in the community, and throughout life. CCYSB, in partnership with several other local agencies, provides mental health services and assessment services for this new program.

## **Family Engagement Program (FEP)**

CCYSB, in partnership with Carroll County Department of Juvenile Services (DJS) and Carroll County Local Management Board (LMB), provides behavioral health case management services for youth and their families at risk of involvement (or who are currently involved in) Maryland's Department of Juvenile Services. FEP staff assesses the youth and family's needs and facilitates linkages to services in the community. The main goal of this program is to divert youth with behavioral health concerns from involvement, or further involvement in DJS.

## **Family Preservation and Safe & Stable Programs**

The Family Preservation (FP) and Safe & Stable Family Preservation programs are short-term, home-based programs that provide therapies designed to preserve and improve family relationships and prevent out-of-home placement for children. Goals of the programs include: prevention of children from entering into foster care, successful transition of children returning home from foster care, and in some cases, the coordinated move of children into secure, permanent family settings.

## **Interactive Group Therapy**

This program focuses on a variety of problems and issues relevant to adolescents: family, peer, school and community. This treatment uses action-based methods to assist adolescents in improving communication, skills and other barriers to healthy living. This program serves at-risk youth 14-18 years old. Some youth are currently involved with Carroll County Department of Juvenile Services and/or enrolled in Carroll Hospital Center's Partial Hospitalization Program.



*Continued on the next page.*





# CONTINUUM OF COMMUNITY BASED SERVICES (CONTINUED)

## Graduate and Undergraduate Internship Training Program

This program provides intensive training, supervision, and on-the-job experience to master's-level clinical interns and undergraduate students. Interns come from the University of Maryland School of Social Work, Towson University, McDaniel College, Hood College, University of Pennsylvania, and Johns Hopkins University, and on-line university programs.

## Suicide/Self-Injury Intervention and Violence Assessment Programs

During school hours, an on-call therapist provides clinical assessment services for Carroll County Public School students at risk of suicide or self-harm. Our Violence Assessment Program is also a partnership with Carroll County Public Schools for students following a suspension for serious threats or acts of violence. Services include an interview with child and parent, verbal recommendations to the principal, followed by a written report and recommendations to the principal, parents, and CCPS Pupil Services Department.



In addition to therapeutic and medical concerns, the team often addresses issues of everyday life: food, budgeting, housing and employment concerns. ACT team members work with clients in their homes, neighborhoods, and community locations; providing crisis management 24 hours a day, 7 days a week.

- **Brief Strategic Family Therapy (BSFT)**

This program is a short-term, problem-focused, evidence-based model which serves youth 6-18 years-old and involves the entire family in the counseling process. BSFT targets children with conduct problems, problematic family relationships, substance use, delinquency, aggressive & violent behavior, risky sexual behavior, and anti-social peer involvement. BSFT focuses on problematic interactions within the family, replacing them with healthier interactions. BSFT is endorsed as a model program by the Office of Juvenile Justice and Delinquency Prevention (OJJDP) and the Substance Abuse and Mental Health Administration (SAMHSA).

- **Dialectical Behavior Therapy (DBT)**

Dialectical Behavior Therapy is an evidence-based, cognitive behavioral treatment originally developed to treat chronic suicidal ideation, self-harm behaviors and traits of Borderline Personality Disorder. The treatment model has proven effective in treating other complex, and challenging disorders such as substance dependence, depression, and post-traumatic stress disorder [PTSD].

- **Parent Child Interactive Therapy (PCIT)**

This program is an empirically-supported treatment for young children (ages 1-7) with disruptive behaviors. Developed by Shelia Eyeberg at the University of Florida, PCIT integrates concepts from social learning theory, traditional play therapy, and attachment theory to enhance the parent-child relationship, increase children's pro-social behaviors and increase parent's behavior-management skills.

Please visit our website at [www.CCYSB.org](http://www.CCYSB.org) for more detailed descriptions, additional programs and contact information.

## Evidence-Based Interventions Improves Outcomes

The use of evidence-based interventions aligns with our vision to be the foremost mental health provider for youth, adults and families in Carroll County by providing innovative, culturally sensitive, and highly-effective treatment.

*CCYSB's four treatments which are evidence-based models requiring fidelity to the model are:*

- **Assertive Community Treatment (ACT)**

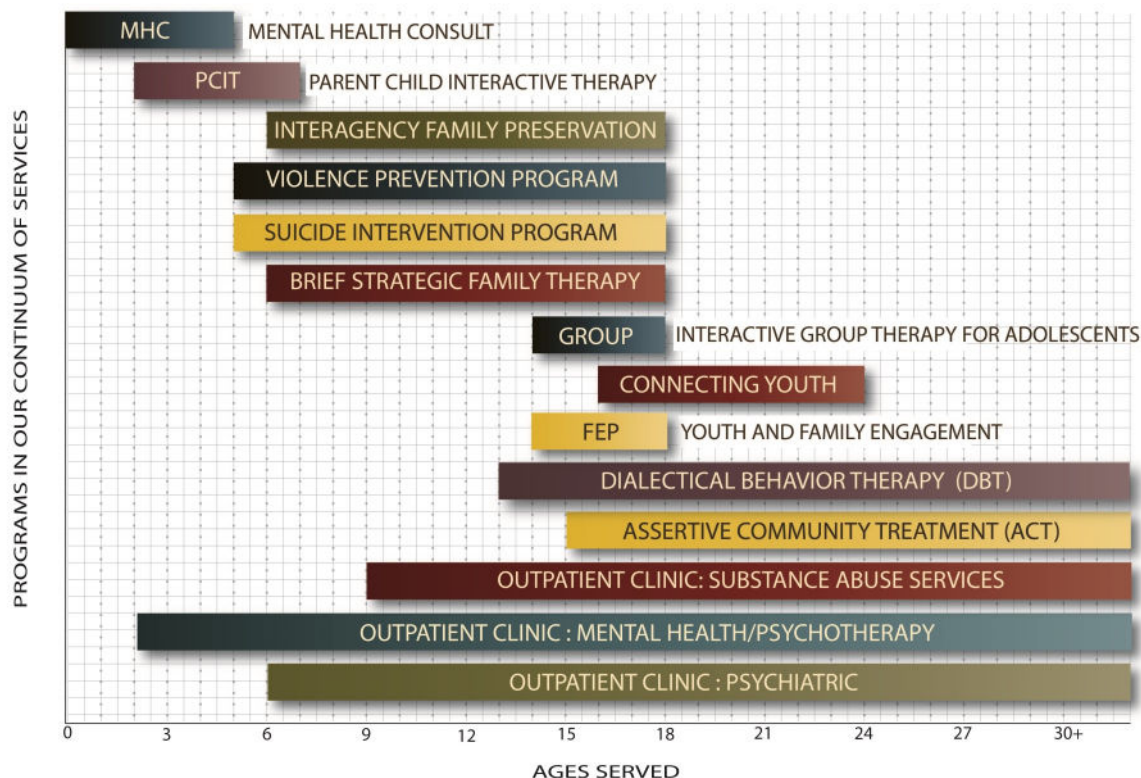
The Assertive Community Treatment (ACT) program is a critical service for treating individuals who have the most challenging and persistent mental health concerns. The ACT team staff are experienced in psychiatry, psychology, nursing, social work, and substance use treatment.



Above, CCYSB Staff Members Nadia Brannon, LMSW-M (left) and Tiffany Masimore, LCSW-C (right).



## CONTINUUM OF SERVICES BY AGE



## PARTNERS IN PROVIDING SERVICE

CCYSB embraces a collaborative approach to mental health and substance use treatment that emphasizes community partnerships. In an effort to meet the multiple needs of children and families, working with other local and state agencies is essential.

Boys & Girls Club of Westminster  
 Business & Employment Resource Center  
 Carroll Citizens for Racial Equality  
 Carroll County Bureau of Prevention, Wellness and Recovery  
 Carroll County Commissioners  
 Carroll County Community Mediation Center  
 Carroll County Department of Citizen Services  
 Carroll County Department of Juvenile Services  
 Carroll County Department of Social Services  
 Carroll County Health Department  
 Carroll County Grants Office  
 Carroll County Local Management Board  
 Carroll County Public Schools

Carroll County Department of Rehabilitation Services  
 Carroll County State's Attorneys Office  
 Carroll Hospital Center  
 Family & Children's Services  
 Governor's Office for Children  
 Governor's Office of Crime Control and Prevention  
 Human Services Programs of Carroll County  
 Maryland Assoc. of Youth Service Bureaus  
 Maryland Department of Health and Mental Hygiene  
 Maryland Department of Human Resources  
 Maryland State Police  
 McDaniel College

Medical Community/Primary Care Physicians  
 National Association of Social Workers  
 Partnership for a Healthier Carroll County  
 Silver Oak Academy  
 Towson University  
 United Way of Central Maryland  
 University of Maryland Baltimore County  
 University of Maryland School of Social Work



# E-SMART PROGRAM

## Early Screening, decision Making, Assessment, Referral, and Treatment (E-SMART)



Above, CCYSB's E-SMART Team from left to right: Adria Soper, BS, E-SMART Family Navigator; Mindy Yard, LCPC, Program Director of Early Childhood Services; and Sarah Roden, LGPC, E-Smart Mental Health Consultant.

E-SMART is an Early Childhood System of Care expansion within Carroll County. The program aims to coordinate and expand behavioral health services for children age 0-8 in the community. The overarching goal is to increase early access to appropriate behavioral health services in order to help children function better at home, in school, in the community, and throughout life.

*E-SMART is about every child reaching his or her full potential.*

E-SMART serves Carroll County families with children presenting with behavioral, developmental, and/or social/emotional issues at their individual level of need. Intervening early to address behavioral health issues has a significant and positive impact on a child's ability to bond with family, do better in school, and adjust well socially. Early interventions have been linked to

reduced health problems, less drug and alcohol abuse, and fewer interactions with law enforcement later in life.

### E-SMART services are provided in collaboration with:

- Carroll County Department of Social Services (DHS)
- Carroll County Health Department
- Carroll County Public Schools
- Catholic Charities
- Child Care Choices PERKS
- Human Services Programs
- Local Management Board
- Maryland Family Network
- SAMHSA
- University of Maryland



How do you get services?

Want more information?

Call 410-876-4449 and ask for Heidi Imrisek.

Find us on Facebook and Twitter @CarrollEsmart

Also, please check out our website, [esmartcarroll.net](http://esmartcarroll.net).





# MAY MENTAL HEALTH AWARENESS MONTH

Mental Health Awareness Month was started in the United States in 1949 with the purpose of raising awareness and educating the public about mental illnesses. It also aims to draw attention to suicide, which can be precipitated by some mental illnesses. Additionally, Mental Health Awareness Month strives to reduce the stigma (negative attitudes and misconceptions) that surround mental illness.

This year, Carroll County Youth Service Bureau joined this movement through a month-long campaign. In only 31 short days, we made significant strides toward disseminating knowledge and interacting with our community in order to improve the lives of people with mental health needs.



## ***Here are some highlights of what CCYSB accomplished during May:***

- We raised money to support efforts in eliminating barriers to quality mental health care for youth, families and adults;
- We shared engaging social media posts, participated in radio interviews, and spoke with dozens of community members to help raise awareness and begin conversations about mental health;
- We provided trainings and written materials to help our clients become informed about mental health disorders, and support them in becoming more effective advocates for themselves and others.



Mental health isn't just important during the month of May. As a community, it's imperative that we build on the momentum created by Mental Health Awareness Month. TOGETHER we can: end the stigma associated with mental health treatment, which is critical to people seeking help; ensure that Carroll County residents have access to the services they and their families need; and make good mental health a priority for everyone—because our future depends on it.

*Top of page: Molly Dolan and Andie Luchini sat with Mike McMullen from the Carroll County Chamber of Commerce to deliver a 2-part radio interview on WTTR. Above: several CCYSB staff members read books to children in our local libraries throughout the month. Left: members of the Keller Williams Legacy West team, visited CCYSB and delivered a truck-load of much-needed donations for the youth of the agency, including: dolls, books, and toys for our waiting-area playroom and therapy offices as part of their annual 'RED Day.'*



## THE CARROLL COUNTY 5K COLOR RUN/WALK FUNDRAISING EVENT

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On Saturday, May 11th (Mother's Day weekend), the City of Westminster's Recreation and Parks Department, Carroll County Youth Service Bureau, and Boys & Girls Club of Westminster partnered together once again to bring this new and colorful 5k event to the County. The event is sponsored by Rafael's Restaurant in Westminster, and held in conjunction with Westminster City's annual Flower & Jazz event on Main Street.

This year's event welcomed 340 runners to our 5K race/walk through Wakefield Valley Golf Course in Westminster, with color stations along the way!

We would like to thank this year's event sponsors, all our participants and those who volunteered and supported this year's very successful event.

*Left: A race participant showing off her colors!*

## YSB BOARD OF DIRECTORS

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Above: Front Row, from left to right: Gary Honeman, Rose Lambert, Judith Stull, Lynn Davis, Steve Powell, and Alex Myers. Middle Row: Dick Simmons and Lori Blake. Back Row, from left to right: Aaron Pierce, Patrick Scheper, and Brian DeLeonardo. Missing from Photo: Amy Feldman and Jodi Lupco.

CCYSB is governed by a volunteer Board of Directors. These talented board members serve as advisers, decision makers, problem solvers, and advocates for CCYSB. It should be noted that they contribute countless hours in meetings and throughout our community, advocating for our non-profit organization.

Our agency benefits every day from the dedicated energies and time devoted by the members of our board. Thank you for all that you do!

### Special Thanks to retired Board Member, Alex Myers

The staff at CCYSB would like to express our sincere gratitude for your 12 years of service. Board service is the toughest volunteer role, and you took on your Board duties with grace, dedication, and professionalism. More than your amazing ability to connect friends to our agency, or your willingness to support our fundraising efforts, we are most grateful for your active leadership as our Financial Committee Chair for our organization.

**We will certainly miss working with you as a board member, but we look forward to staying in touch for years to come.**





# OUR SIGNATURE FUNDRAISING EVENT

*The 11th Annual*



Our annual fundraising event

was generously sponsored by Kairos Wealth Advisors of Raymond James & Associates and was held on Saturday, February 3rd at the Portico of St. John in Westminster. Approximately 300 guests filled the stunning "Moonstruck"-themed ballroom and enjoyed hors d'oeuvres, a bountiful buffet dinner by Liberatore's in Eldersburg and a gourmet chocolate dessert by JeannieBird Baking Company. Live music by The Colgan-Hirsh Band, Magical Entertainment by Anthony Ware, and a photo booth entertained attendees.

Through sponsorships, tickets, and evening sales, over \$85,000 was raised before expenses,

benefitting both Carroll County Public Schools and CCYSB. As always, we are so very grateful for the continued generosity and support from the community who make this annual event so successful for our organizations!



*Photos: A variety of our wonderful guests and supporters and volunteers who were in attendance at our annual event.*

**For more information about sponsoring or attending the Chocolate Ball, please contact Andie in our Development Office at 443-244-8139.**



## CORPORATE DONOR SPOTLIGHTS

On May 23, 2019, Constellation, an Exelon Company, welcomed Carroll County Youth Service Bureau's Connecting Youth Program staff and participants to their Baltimore Headquarters for an inspirational tour and career discussion. Employee volunteers led participants (ages 18-24 years-old) and their leaders in a special tour of the trading floor before sharing inspirational stories about their career journeys, which included overcoming personal hardships, building a network of support, and taking risks to achieve their long-term goals.

The tour concluded with a special presentation on creating a personal brand and preparing for job interviews; the exercise was particularly relevant to these youth. Our Connecting Youth are seeking to overcome barriers such as unstable home environments, poor mental or physical health, substance use, etc. that prevent them from obtaining stable employment.



Above, Aaron Pierce, Director, Financial Planning & Analysis, BGE and CCYSB Board Member leads a tour of the Constellation Baltimore Headquarters' trading floor.



Constellation, an Exelon Company, is CCYSB's new Giving Circle *Founding Partner* at the Harmony level.

Since 2014, Kairos Wealth Advisors of Raymond James has generously supported CCYSB as the Exclusive Presenting Sponsor of the Chocolate Ball, our annual fundraising gala. Most recently, Kairos became a Honor Circle *Founding Partner* of CCYSB's new "Have a Heart" Corporate Giving Circles program, which engages businesses in responding to the behavioral health needs of our county by supporting our continuum of programs and services.

Kairos serves as a philanthropic leader in Carroll County, promoting a culture of giving and social responsibility through their loyal financial support of and advocacy for CCYSB. The firm's co-founder and managing director, Alex Myers, CFP®, not only served on our agency's Board of Directors for 12 years, but he also applied his financial background and balanced approach to planning in his role as CCYSB's Financial Committee Chair.

Kairos Wealth Advisors offers a full-spectrum of financial services throughout the lifespan, which include: retirement, college and charitable and estate planning, 401(k) plan rollovers, and business planning for entrepreneurs. They look beyond the numbers and finances to build a caring and connected relationship with their clients, personalizing a financial plan to meet their goals.



Right, from left to right: Carol L. Empie, CRPC®, AWMA® First Vice President, Wealth Management; E. Alexander Myers, CFP® Managing Director; and Lisa M. Goretsas, FPQP® Financial Advisor.



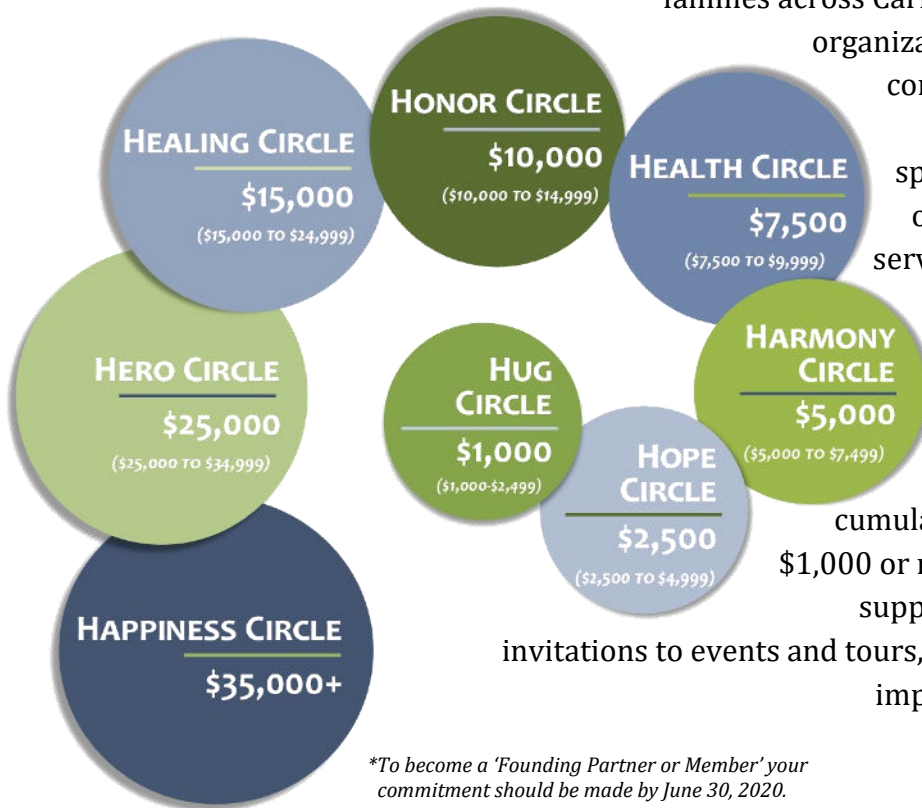


## GIVING CIRCLES

*Our agency's newly established "Have a Heart" Giving Circles are for those who want to directly impact Carroll County Youth Service Bureau and the clients and communities we serve both today and for years to come.*

### CORPORATE GIVING CIRCLES:

CCYSB seeks partnerships with businesses and community groups in order to respond to mental health issues and substance use disorders impacting thousands of children, adults, and families across Carroll County. We will recognize your organization as a *Founding Partner\** with a commitment of \$1,000 or more to the program. Our Partners will receive special donor recognition, marketing opportunities, exclusive invitations, service opportunities, and much more.



### INDIVIDUAL GIVING CIRCLES:

This year, we will welcome you as a *Founding Member\** of our Individual Giving Circles with a cumulative, philanthropic contribution of \$1,000 or more to CCYSB. We will honor your support with special donor recognition, invitations to events and tours, insider communications about the impact of your giving, and much more.

*\*To become a 'Founding Partner or Member' your commitment should be made by June 30, 2020.*

## "Have a ART"

### GIVING CIRCLES

For more information, or to become a Corporate Giving Circles *Founding Partner*, please contact:

**MOLLY DOLAN**

Director of Philanthropy

443-244-8664 — [mdolan@ccysb.org](mailto:mdolan@ccysb.org)



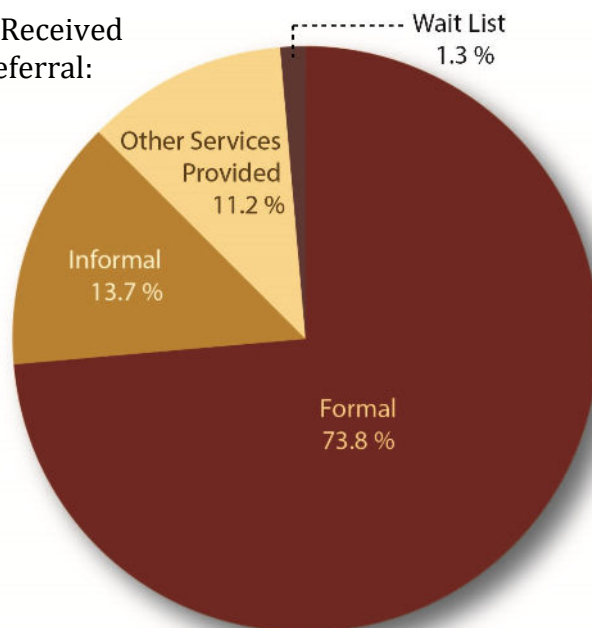
CCYSB's Development Team:  
Molly Dolan (left) and Andie Luchini (right)





## REQUESTS FOR SERVICES IN FY2019

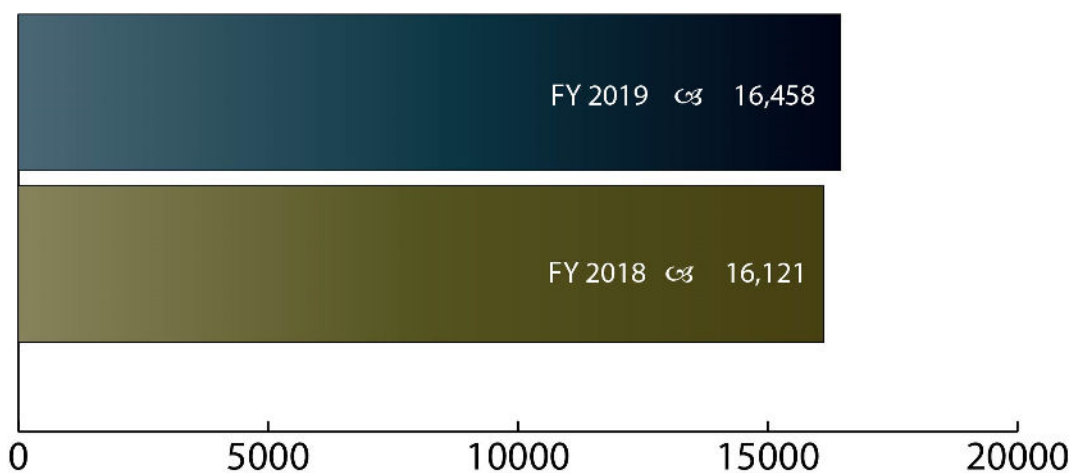
New Referrals Received  
by Source of Referral:



*“I honestly could not say where I would be if it was not for my time in therapy. I am forever grateful for CCYSB. It has changed my life in the most positive way.”*

CCYSB Client

## NUMBER OF SESSIONS

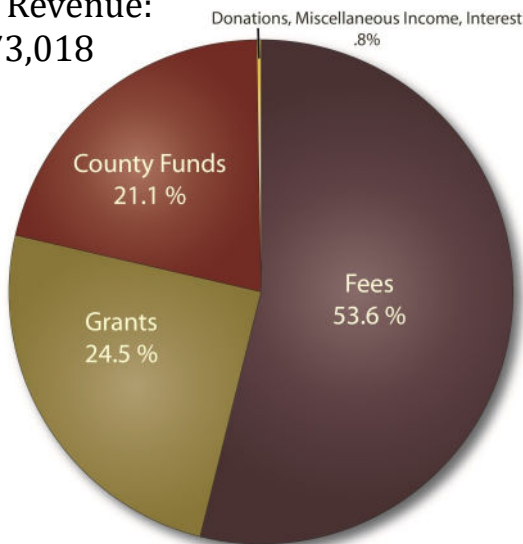


Above: Our dedicated CCYSB staff members.



# REVENUE AND EXPENSES IN FY2019

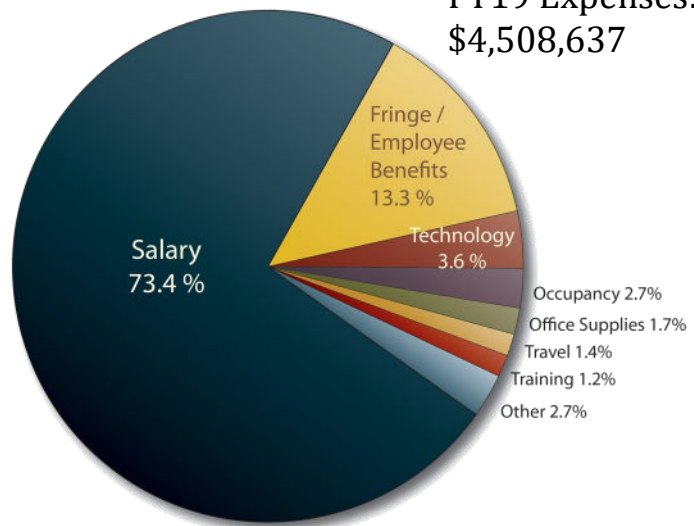
## FY19 Revenue: \$4,873,018



The FY19 revenue figures stated are final based on the result of a financial audit completed in October 2019. CCYSB experienced a 14.6% increase in revenue from FY18, however, this increase was offset by an increase of 10.3% in expenses. Areas of revenue that increased include fees, grants, and County funds. Fees collected continue to be the largest source of revenue at 53.6%. Grant and County funding comprise 24.5% and 21.1% respectively.

The FY19 expense figures are final based on the result of a financial audit completed in October 2019. CCYSB had a 10.3% increase in expenses from FY18. This increase was primarily due to an increase in salaries and employee benefits. Salaries continue to be the largest expense category at 73.4% of total expenses. Employee benefits were 13.3% and technology was 3.6%.

## FY19 Expenses: \$4,508,637



## CCYSB FACTS AND STATS

70% of our clients have both a mental health and substance use diagnosis; 54% are under the age of 25.



CCYSB is viewed as a premier training facility for master's-level counseling programs.



We employ: psychiatrists, psychiatric nurse practitioners, licensed therapists, case managers and support staff.

We have four evidence-based programs that are proven effective by years of university-based Research.

*(Please read about them on page 4.)*



We utilize a best-practice approach of co-occurring treatment to address mental health, substance use, and traumatic brain injury.



# COMMUNITY SUPPORT MATTERS!

## 5 REASONS

### TO SUPPORT CCYSB EACH YEAR

*Each year, we use corporate and community support to:*

- Deliver over **16,000 therapy sessions** throughout our various programs... providing hope, healing and recovery throughout our community.
- Provide more than **930 substance use screenings** each year, offering prevention and treatment to aid in reducing drug and alcohol use and addressing the current opioid epidemic.
- Offer **educational programs and workshops to over 210 parents and teens** each year, delivering education that can support the transition to adulthood, prevent substance use and promote healthy communication.
- Complete **120 emergency violence & suicide assessments and consultations** giving hope when its needed most... fulfilling our mission.
- **Train 10 graduate and undergraduate interns each year** (over 250 to date), many of whom now practice as therapists and case managers throughout Carroll County.



## MAKE A GIFT

Name(s): \_\_\_\_\_

Full Address: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_ *Your personal information will not be shared.*

Email: \_\_\_\_\_

**Gift Amount:** \$ \_\_\_\_\_ *thank you!*

### **Payment Information:**

- ☐ Our check is enclosed (payable to "Carroll County Youth Service Bureau")
- ☐ We would like to make the payment via credit card. (Visa, MC and Disc)  
*Please call Andie at 443-244-8139 OR use the PayPal link from our website.*

Please send this completed form to:

**Carroll County Youth Service Bureau, Attn: Development Office**  
**59 Kate Wagner Road, Westminster, MD 21157**



CARROLL COUNTY  
YOUTH SERVICE BUREAU





# OUR GENEROUS DONORS

*Thank you to each of the individuals, companies and community groups who have supported Carroll County Youth Service Bureau during our 2019 fiscal year. Please know that your generosity has made a tremendous difference in the lives of those we serve!*

Advantage Internet Marketing, Inc.  
 Apple Plumbing, Heating, & Air Inc.  
 Mr. Andrew and Mrs. Stephanie Averett  
 Barnes-Bollinger Insurance  
 Mr. Gary and Mrs. Dena Bauer  
 Mr. Philip and Mrs. Shirley Berringer  
 Mr. Michael Billingslea and  
 Mrs. Jackie Johnson  
 Commander Steve and Mrs. Erin Bishop  
 Mr. Cork and Mrs. Lori Blake  
 Mr. Jerry and Mrs. Linda Blizzard  
 Dr. Mark and Mrs. Anne Blue  
 Mr. David Bollinger  
 Mrs. Carolyn Boner  
 Brandenburg United Methodist Church  
 Mr. Michael and Mrs. Lynne Brecker  
 Brook-Owen Real Estate  
 Bruchey Builders, Inc.  
 Mr. Jeffrey and Mrs. Jennifer Bubczyk  
 Mr. Thomas Butt and Mrs. Karen Von Sas  
 Carroll Community College  
 Carroll County Chamber of Commerce  
 Carroll Hospital  
 Carroll Lutheran Village  
 Carroll Occupational Health, LLC  
 Cedar Ridge Counseling Centers  
 City of Westminster - Parks and Rec. Dept.



Mr. David and Mrs. Amanda Clifton  
 Constellation, an Exelon Company  
 Davis Library, Inc.  
 Mr. Richard and Mrs. Lynn Davis  
 Mr. Chris and Mrs. Deborah Dugan

Evapco, Inc.  
 Mr. Paolo and Mrs. Mary Farfaglia  
 Farmers & Merchants Bank  
 Mrs. Amy Feldman  
 Mr. David and Mrs. Janet Flora  
 Mr. Todd and Mrs. Kelly Frager  
 Friends of Haven Shoemaker  
 Fuchs North America  
 Gauge Digital Media  
 Gorfine, Schiller, & Gardyn, P.A.  
 Mr. Samuel and Mrs. Janice Greenholtz  
 Mr. Charles and Mrs. Virginia Harrison  
 Mr. Thomas and Mrs. Joanne Hayes  
 Mr. Ken Hornberger  
 Dr. George James  
 Kairos Wealth Advisors of Raymond James  
 Mr. David and Mrs. Dorina Keffer  
 Mr. Thomas Long and Mrs. Dana Kemp  
 Mr. Bill and Mrs. Judy Klinger  
 Knorr Brake Company  
 Mr. Howard and Mrs. Francis Kramer  
 Mr. Mark and Delegate Susan Krebs  
 Mr. Bill and Mrs. Rose Lambert  
 Mr. Nick and Mrs. Donna Lewis  
 Mr. Bob and Mrs. Cindy Lord  
 Mrs. Courtney and Mrs. Mary Lowe  
 Mr. Michael and Mrs. Jodi Lupco  
 M&T Bank  
 Marjorie R. Kimble Rev. Trust  
 Mrs. Jaclyn Mathias  
 Mr. Michael and Mrs. Marcia McMullin  
 Mr. Jim and Mrs. Laura Shriver  
 Mr. E. Alexander and Mrs. Cynthia Myers  
 Mr. Robert and Mrs. Kelli Nelson  
 Mr. Edward and Mrs. Karen Nevin  
 NWSB, a Division of ACNB Bank  
 Mr. Edmund and Mrs. Dawn O'Meally  
 Orevero Corporation  
 Mr. Art Palaia  
 Mr. Bernie and Mrs. Joan Palm  
 Penguin Random House  
 Mr. George and Mrs. Ruth Perkins  
 Pessin Katz Law, P.A.  
 Mr. Aaron and Mrs. Laura Pierce  
 Pitrone, Sorkin & Jarvis Orthodontics  
 Mr. Steven and Mrs. Heather Powell

Mr. Terrence and Mrs. Victoria Powell  
 Dr. Michael Rosner  
 Mr. Don and Mrs. Christine Rowe  
 Mr. Tim and Mrs. Patty Schneider  
 Mr. Gary and Mrs. Beth Sergott  
 Shapiro, Sher, Guinot & Sandler  
 Shipley's Jewelry  
 SIG (Silberstein Insurance Group)  
 Mr. Richard and Mrs. Margaret Simmons



Ms. Terry Smack  
 Mr. Richard and Mrs. Carolyn Smith  
 Mr. Andrew and Mrs. Cheryl Snyder  
 Ms. Dolores Snyder  
 Mr. Richard and Mrs. Karen Soisson  
 Sturgill & Associates LLP  
 Mr. Stanford and Dr. Kathy Sutphin  
 Sykesville South Carroll Rotary Club  
 Mr. William Baylor and Mrs. Jennifer Teeter  
 Terry's Tag & Title Service, LLC  
 The Kahlert Foundation, Inc.  
 The Potters Follies, Inc.  
 The Velnoskey Wealth Management Group  
 of Janney Montgomery Scott, LLC  
 Ting, Inc.  
 Mr. Michael and Mrs. Peggy Torr  
 Mr. Clarence and Mrs. Anne Townsley  
 Mr. Douglas and Mrs. Pam Velnoskey  
 Dr. Robert and Mrs. Lisa Wack  
 Commissioner Stephen and  
 Mrs. Kathy Wantz  
 Mr. Michael Madeja and  
 Mrs. Kimberly Waters

*Every effort has been made to assure accuracy and include all donations to CCYSB for FY2019. We sincerely apologize for any errors, and request that you notify us of any omissions and /or incorrect information. Donations are of \$200.00 or more and for the donation period from 7/1/2018 through 6/30/2019, including in-kind contributions.*



# CARROLL COUNTY YOUTH SERVICE BUREAU

59 KATE WAGNER ROAD  
WESTMINSTER, MD 21157

LOCAL: 410.848.2500

FAX: 410.876.3016

[WWW.CCYSB.ORG](http://WWW.CCYSB.ORG)



## ADDRESS SERVICE REQUESTED

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### MISSION

We, Carroll County Youth Service Bureau, commit ourselves to provide a continuum of community-based mental health and substance use services for children, adults, and families in Carroll County. We use a multi-disciplinary approach to deliver prevention, intervention, and treatment services in the least restrictive and most cost-effective manner. In the true spirit of the helping profession, we are dedicated to excellence in service, innovation in programming, and responsiveness to our community.



### VISION

- We will continue to be the foremost mental health and substance use provider for individuals and families of Carroll County.
- We will offer state-of-the-art treatment, while increasing the population we serve.
- We will create innovative programs to serve the community and encourage diversification of job roles for our staff.
- We will share our expertise through training, research, and continuing education.
- We will be financially sound.
- We will maintain a joyous work environment through our respect and caring for each other.

*"It Starts With the Heart."*

