

CORPORATE **donor spotlight**

Kite Technology:

Honor Circle Founding Partner and Chocolate Ball Sponsor

More than 28 years ago [Kite Technology Group](#) founder and president, Jeff Kite, combined his passion of helping people with his technical and networking skills to start his career. Jeff and Greg Didio, CEO, led a transformation of the former “break fix” company into a national full-service IT company. While Kite Tech specializes in serving independent insurance agencies, they also provide IT services to nonprofits, medical offices, legal firms, manufacturers, construction companies, and other professional organizations.



In addition to serving as a trusted provider of managed IT services, Kite Technology Group joined Carroll County Youth Service Bureau (CCYSB) in 2020 as a Founding ‘Honor Circle’ Partner of our “Have a Heart” Corporate Giving Circles and a Chocolate Ball Event sponsor. Their commitment to quality assures our agency has the systems in place to keep our data secure, while meeting both industry and compliance obligations.

On April 7th, 2021, Jeff Kite and Shane Briscoe of Kite Technology Group participated in a custom, socially distanced, employee service event at CCYSB with members of our Connecting Youth (CY) Program for disconnected youth. They joined Damarcus Coleman, LMSW, Clinical Case Manager at a weekly group session with youth (ages 16-25) to talk about ways to overcome barriers to attaining stable employment and pursuing education opportunities. In addition to providing a history and overview of the company, Jeff and Shane shared stories about their personal growth and career development.

Jeff said that he struggled in high school and decided to pursue IT classes in college because he liked working on computers. His first course sparked a passion that eventually turned into a business. He humbly reminded the youth that “things we try lead us into something we like to do.” Later, he engaged the youth in a thought-provoking conversation about Kite Tech’s guiding principles, entitled “[Our Flight Plan](#),” which reflect the company’s core values and character traits for working, growing their business, and interacting with each other and their clients. Moreover, Jeff encouraged

continued on the back

*Seen Left: Jeff Kite, President and Founder of
Kite Technology Group.*





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(continued) the youth to be “confident and competent” by going into work with a “good grasp of humility” and an eagerness to learn.

As a young person himself, Shane Briscoe has already experienced his share of successes and failures. His first job was at McDonald’s where he worked hard and was promoted to manager. During this time, he started experiencing health challenges. Shane sought out mentors in his congregation to determine his next steps. Through “a lot of prayer and a lot of effort,” he forced himself out of his comfort zone to explore new opportunities. Shane said, “do not be afraid to fail, be awkward or be weird.” This statement resonated with the youth whose struggles in high school made it difficult to build social relationships. Shane’s situation changed when he learned computer basics, which led to an internship at Kite Tech. Like Jeff, he emphasized the importance of being a team player and using Kite Tech’s seven principles to thrive in the workplace and his personal life. He now uses his ability to work with people to provide customer solutions as a full-time employee.

In Carroll County, there are approximately 1,700 ‘disconnected’ youth between the ages of 16 and 24 who are not in school, not employed, and who may be homeless. CCYSB provides a

coordinated, county-wide approach to remove barriers, reduce homelessness, provide behavioral health services, and re-engage disconnected youth through our Connecting Youth Program.

Photos: Above: Shane Briscoe from Kite Technology; Left: Jeff Kite with members of our Connecting Youth program.



We, Carroll County Youth Service Bureau, commit ourselves to provide a continuum of community-based mental health and substance use services for children, adults, and families in Carroll County.

We use a multi-disciplinary approach to deliver prevention, intervention, and treatment services in the least-restrictive and most cost-effective manner.

In the true spirit of the helping profession, we are dedicated to excellence in service, innovation in programming, and responsiveness to our community.



CARROLL COUNTY YOUTH SERVICE BUREAU

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For more information, please visit our website: **ccysb.org**